welcare

strengthening families since 1894



TRUSTEES' REPORT & ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2015

Working to prevent the children of today from becoming the troubled families of tomorrow



egal & Administrative Information

Trustees David Atterbury Thomas (Chair)

Marion Parsons (Vice Chair - to 23 September 2014)

Julie Mayhew (Honorary Treasurer)

The Ven. Dr Paul Wright

Sara Drake **Nicholas Bull**

The Revd Andrew Wakefield

Megan Pacey Mary Evans Chris Hansen

Chief Executive Officer Anna Khan

Charity Number 1107859

Company Number 5275749

Principal Address

& Registered Office 19 Frederick Crescent

London SW9 6XN

Auditor haysmacintyre

> 26 Red Lion Square London WC1R 4AG

Banker National Westminster Bank plc

London Bridge Branch

PO Box 35

10 Southwark Street **London SE1 1TT**

Solicitors Bates Wells & Braithwaite Solicitors

> 10 Queen Street Place London EC4R 1BE

Russell-Cooke 2 Putnev Hill

London SW15 6AB

Our Centres

Registered & Central Office 19 Frederick Crescent London SW9 6XN

Tel: 020 7820 7910

Email: info@welcare.org

Bromley Centre
St Barnabas Church
Rushet Road
Orpington
Kent
BR5 2PU

Tel: 020 8466 0399

Email: Bromley@welcare.org

East Surrey Centre
Welcare House
24 Warwick Road
Redhill
RH1 1BU

Tel: 01737 780 884

Email: Redhill@welcare.org

Greenwich Centre
248-266 Nightingale Vale
Woolwich Common
London
SF18 4HN

Tel: 020 8854 3865

Email: <u>Greenwich@welcare.org</u>

Richmond Centre
Parkway House
Sheen Lane
East Sheen
London
SW14 8LS

Tel: 020 8893 9123

Email: Richmond@welcare.org

Wandsworth Centre
Tooting United Reformed Church
Rookstone Road
Tooting
London
SW17 9NQ

Tel: 020 8672 9372

Email: Wandsworth@welcare.org



Words from	our President	р4
Trustees' R	Report	
Intro	duction	р5
Obje	cts of the Charity	р5
Aims	of the Charity	p6
The N	Need	р7
High	lights of the Year	p8
Futur	re Plans for Welcare	р9
Than	k Yous	p10
Finar	ncial Review	p12
Gove	ernance & Management	p13
State	ement of Trustees' Responsibilities	p14
Independer	nt Auditor's Report	p15
Statement o	of Financial Activities (SOFA)	p17
Balance Sh	eet	p18
Cash Flow	Statement	p19
Notes to the	e Accounts	p20



Words from our President

The poverty of yesterday is the austerity of today. The problems of poverty in the late 19th century, when Welcare was founded, were obvious and many individuals lived in squalor with the threat of the workhouse looming over them. Today, the joys and challenges of parenting children can be more complex. Many parents are caught in the trap of deprivation, with confidence in their own ability to be a good parent damaged through their own childhood experience. In our developed country it is easy to lose sight of children who are at risk and vulnerable.

As a society, we need to be reminded of the important role parenting in a loving and caring environment plays in children's futures. We need to be stirred to recognise the additional supportive part the wider communities can play in families' lives. Welcare services are dedicated to bringing support to those children and families where the joys of childhood and raising children can be constrained by



social isolation, domestic abuse, financial hardship and disadvantage. Welcare understands the pressures associated with family life and is committed to strengthening families by focusing on small, supportive interventions which can transform the lives of vulnerable children and their families living in our community. It is vital that Welcare is able to continue to respond to the needs of our children today and make a better future for them tomorrow.

I give thanks to God for Welcare, celebrating 120 years, for the inspirational leadership of Anna Khan and dedicated service of those who give willingly of their time and expertise which touches the lives of many needy families and vulnerable young people in our communities throughout South London, East Surrey and Bromley.

The Rt Revd Christopher Chessun
Bishop of Southwark & Welcare President



Trustees' Report

Introduction

The trustees, who are also directors of Southwark Diocesan Welcare for the purposes of the Companies Act 2006, are pleased to submit their annual report and audited financial statements for the year ended 31 March 2015. The trustees have adopted the provisions of the Statement of Recommended Practice "Accounting and Reporting by Charities" issued in 2005, the Companies Act 2006 and applicable UK accounting standards in preparing the annual report and financial statements of the organisation.

Between April 2014 and March 2015 we worked with 1,376 families and over 1,400 children across all our services

Public Benefit

The trustees confirm that they have complied with their duty under Section 4 of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit.

Objects of the Charity

Our Vision:

A future where children and their families can thrive within their communities. We believe that by working together we can create a society where parents and children have the confidence to recognise and seize every opportunity to flourish. We continue to work for a world built on mutual respect and selfworth where everyone's contribution is valued.

Welcare is governed by the articles of association and memorandum dated 2nd November 2004 and amended 29th September 2010. The objects of the charity are:

- The relief of poverty and distress and the promotion of any charitable purpose for the benefit of families, children and pregnant women
- The promotion of the social mission of the Christian Church
- The advancement of education for the public benefit



Our Mission: Welcare is a Christian charity working with children and families in need irrespective of faith, culture, abilities or life choices. By offering practical and individual family support, Welcare empowers families to rebuild their lives and helps parents give their children happy confident childhoods.

Welcare's trustees set aims that reflect the charity's objects. The organisation's aims over the past year have been:

- 1. To take actions to ensure that Welcare has a sustainable future delivering vital preventative family support services
- 2. To further develop Welcare's strategic objective of rolling out a comprehensive Child and Family Support Service across our areas of service delivery, provided by staff and complemented by volunteers
- 3. To rationalise the properties we own and lease to ensure we are maximizing our assets for the benefit of our service users currently and in the future
- 4. To provide a robust and flexible cloud-based IT system across all our centres helping to unite the charity and to ensure our staff and volunteers have the necessary software and hardware to do their jobs effectively
- 5. To develop a more user-friendly website that better enables parents and professionals to access our services and members of the public to learn more about Welcare and how they may support us

- 6. To develop a shared system for recording and monitoring outputs and outcomes data to enable us to assess and demonstrate the impact of our work
- 7. To continue to value our strong relationships with other professionals, agencies and charities to ensure we are focused on identifying local needs and enhancing the experience of the families we work with
- 8. To strengthen and expand upon our relationships with churches within the Anglican Diocese of Southwark, as well as those within three deaneries in the Diocese of Rochester and with the Hampton Deanery in the Diocese of London thereby increasing community and regional awareness of Welcare and to aid fundraising

During the past year we decided to invest in the future of our charity. This investment included much needed expenditure on our IT resources, our website, a comprehensive Services Database and the marketing of our properties in order to enable our staff and volunteers to continue to provide frontline services to children and families in the greatest need.

Welcare is emerging as a stronger charity with a primary focus on effective service provision and a reputation for always putting our beneficiaries first. This investment in our infrastructure will ensure our continued ability to do so.



The Need

Welcare staff and volunteers aim to intervene early to provide practical and emotional help and support to strengthen families who are experiencing difficulties. Our aim is to enable parents to become the very best parent they can be to their children and to engage with their available networks, and to improve outcomes for vulnerable children and their families.

The main reasons families may be referred to Welcare mirror the research carried out by Professor Munro in 2011 whose Review of Child Protection references the association between child abuse and neglect and the 'toxic trio' of parental domestic violence and abuse, substance misuse and mental health problems. Indeed, some 90% of the families that we work with have had some history or experience of domestic abuse.

Our centre in Greenwich offers the Strengthening Families, Strengthening Communities programme - a group work model developed by the Race Equality Foundation specifically for parents whose child or children are on the child protection register. The number of children placed on a Child Protection Plan – meaning they are closely monitored by social workers to ensure their safety - rose by 33% to 52,000 in

In the past year over 62 volunteers have directly supported our work with families across Welcare England in the five years to 2015, while the number of 'section 47' inquiries – to determine whether individual children

are being abused

or neglected – increased by 42% to 159,000.

This national data¹ is reflected in the experience of Welcare working in South London, East Surrey and Bromley.

In the first three months of 2015 volunteers have dedicated over 1,000 hours to Welcare

There has been a growth in demand for children's social care and the number of vulnerable children and families is rising. An increasing population, austerity measures and the after-effects of the recession have had an impact on some families' ability to care properly for, and provide for, their children. The number of vulnerable children being taken into care or placed on child protection plans has increased for the fifth year running.

We are in a period of both increased need and increased cutbacks to statutory funding to meet that need. This increased demand from vulnerable children and families, who are not meeting the criteria for the limited statutory intervention available, is met by voluntary organisations such as Welcare. Without our preventative help and support, these families suffer further until they reach the point of eligibility for statutory intervention, therefore putting more strain on the limited statutory resources.

Welcare believes that we can intervene to improve outcomes for vulnerable children and families and that our contribution can prevent the need for comprehensive state involvement in the future.

1 Data compiled by Children & Young People Now using official statistics for 2010-2014 from English local authorities.

TRUSTEES' REPORT & ACCOUNTS FOR YEAR ENDED 31 MARCH 2015



Highlights of the Year



120th Anniversary Service of Thanksgiving

To celebrate and give thanks for 120 years of Welcare providing support to children and families in need, on 15th November 2014 we held a Service of Thanksgiving at Southwark Cathedral. The service was very well attended by supporters, volunteers, staff and beneficiaries. We were delighted to be joined by Bishops and Archdeacons from the dioceses in which we work, including the Rt Reverend Christopher Chessun, Bishop of Southwark who presided and preached at the service.

The joyful event included performances by the Southwark Children's Brass Band and the Children's Choir of St John the Divine in Kennington. We are so proud to have been able to celebrate 120 years of making a difference in the lives of disadvantaged children in South London, East Surrey and Bromley.

Securing Funding from the Royal Borough of Greenwich

We were very pleased to secure the commissioning by the Royal Borough of Greenwich to deliver Early Help Parenting Programmes for four years. These programmes work with the most vulnerable parents to improve the life prospects of their

children and help keep families together. Our new partnership with the Royal Borough of Greenwich runs from April 2015-19 and the courses will take place at our local centre.

Welcare Children's Centre in Redhill

We are delighted to report that the Welcare Children's Centre in Redhill received a GOOD rating in all areas following the Ofsted inspection in May 2015. The Good grading was achieved by demonstrating good access to services for targeted children and families; the good quality of practice and services; and effective leadership, governance and management. Inspectors commented that the detailed knowledge of the local area derived from the long-standing work locally to identify the families that needed the services most: Welcare's ability to leverage additional funding; the support of volunteers and well-developed local partnerships all added enormous value to the quality of the services and practice. Congratulations to Centre Manager Julie Mitchell and her team.

Website

In November 2014 we launched a brand new website for Welcare. We wanted the site to be more engaging, user friendly and to meet the needs of beneficiaries, professionals and those looking to support the charity. We are very pleased to have a new website which we can use as an information resource and fundraising tool. We look forward to developing the website and maximising its potential in the coming year.

Supporter Highlights

Our Friends, Reps and community supporters continued this year to dedicate their time, efforts and finances to aid Welcare's work. Thank you for continuing to support the charity and the families and children we work with.



Future Plans for Welcare

Child and Family Support Service

We have agreed the strategic model for development of our Child and Family Support Service (CFSS). In 2015-16 we will be implementing and driving forward the first stage of the plans. We look forward to appointing new CFSS managers to supervise our regional services in south west, south east and inner London. The work of our current Family Support Workers and frontline volunteers is reflected in this regional structure. Looking ahead, we will recruit the additional staff and volunteers required for our service delivery.

Re-launching Services within Inner London

As part of the strategic development of our Child and Family Support Service we will be sourcing funding for a Child and Family Support Manager to initiate and oversee service delivery in Southwark and Lambeth. Inner London is where Welcare began its work many years ago and we are committed to bringing back our preventative and responsive services to the area. We will be applying to trust and grant providers to fund the post and develop the service.

Measuring Outcomes

This year we have launched our Services Database, which enables us to measure outputs across the charity. During the coming year we also plan to develop and improve the way in which we measure the impact and effectiveness of our services. This is important for both assessing our services internally and for feeding back to, and engaging with, our donors, supporters, volunteers and staff. We will be integrating the various ways we currently measure our outcomes, including the Family Star tool, case notes and reports to funders, with our Services Database to ensure consistency and to prevent duplication of work.

As part of our commitment to improving our outcome measurement we will be providing more opportunities for service user feedback and involvement. This will include service user groups, user surveys and following up after the closure of cases.

MySpace - domestic abuse recovery programme

We are very pleased to have been supported in this project by the Church Welfare Association and St Anne's Church, Kew, to run the programme in Bromley and Richmond respectively. We know from experience that domestic abuse is widespread in the communities in which we work. We are therefore committed to rolling out the programme for 8 to 11 year olds in the areas where Welcare operates.

Volunteering

Over the past year we have put in place a comprehensive training programme and have been working towards achieving the Investing in Volunteers accreditation. Achieving this recognition would enable us to demonstrate how much we value our volunteers and the significant value they add to our services.

Regular Giving Scheme

In the coming year we will launch a new regular individual giving scheme, asking supporters to become *Friends of Welcare* by donating on a regular basis. We will focus on creating engaging communications for our donors. This scheme will help us take steps towards stabilising our income.



Thank You! We could not do all this without the help of these people

Our work with vulnerable children and families could not continue without our amazing supporters who contribute to our work in a multitude of ways - as Parish Reps, donors, Friends, fundraisers, ambassadors or through local churches. We are so thankful for your support. We also send thanks to our specialist volunteers who have significantly extended the reach of our work by supporting families, giving talks, helping in our offices, assisting with groups, organising events and much, much more. Thank you!



All Saints Battersea Fields All Saints Benhilton Sutton

All Saints Church All Saints Hampton All Saints Merstham All Saints Orpington All Saints Warlingham All Saints West Dulwich All Souls Pratts Bottom Ashgrove School Balham Baptist Church Blackheath Golf Club

Blackrock **BP** Foundation **Brighter Beginnings** Bromley Relief in Need **Broomwood Methodist Church**

Buttle UK **CAFCASS**

Cairngorm Dancers Cardwell Primary School Caterham Valley Parish Hall

Chelsfield PCC Christ Church Bromley

Christ Church and St Paul Annerley

Christ Church Chislehurst Christ Church Shooters Hill Christ Church South Nutfield Church of Ascension Blackheath Church of Holy Saviour West Croydon

Church Welfare Association Churches Together Cicely Northcote Trust Coppleston Church Croydon Minster Cudham Church Cudham Village Club Curves Gym Curves Redhill

Danson Primary School Diocese of Southwark

Donyngs Leisure Centre Redhill

Dulwich College

Dunottar School Foundation Reigate

Earlswood Baptist Church East Grinstead Trefoil Guild East Surrey Hospital Creche

Emmanuel Church West Wickham

Emmanuel Sidlow Bridge Family First Nights Family Holiday Association Ferrier Operatic Society

Fidelity International, Tadworth First Community Health Winter Ball

Francis Chappell & Sons Free Cakes For Kids UK Furnistore, Redhill

Furzefield School, Merstham

Furze Hill Lodge Gift to Give

Godstone United Benefice Good Shepherd Tadworth Harlequin Theatre Redhill Hawthorns School

Help a Capital Child High Hopes For Children Holiday inn Greenwich Holy Trinity Annerley Holy Trinity Beckenham Holy Trinity Deptford Holy Trinity Redhill Holy Trinity Twickenham Holy Trinity Upper Tooting

Horley Methodist Church Hospital Sunday Fund Hurst Green Clothing Store Hurst Green Methodist Church ISHS Charitable Trust John Beane's, Guildford

Jones IHS, Coulsdon Keston Church Kew Gardens

Legal and General

London Borough of Bromley London Borough of Greenwich London Borough of Richmond London Borough of Southwark

London Borough of Sutton London Borough of Wandsworth

London Catalyst

London Community Fund London Senior Wives Fellowship Merstham Millennium Trust Merstham Primary School

Moneywise

Mothers Union St Francis Mothers Union Bromley & Bexley

Natwest, Oxted Netherby Trust Newcommen Collett

North Downs Primary School North Lambeth Methodist Church

Nutfield CofE School

Oxted United Reformed Church Parish of Mortlake with East Sheen Portage Service South East Surrey Queen's Road Methodist Church

Twickenhan Ragamuffins

Redhill & Reigate Community Church

Redhill Baptist Church Redhill Library

Redhill Methodist Church Reigate & Banstead Borough Council

Reigate & Banstead Mayors Fund Reigate & Horley Gospel Hall Trust

Reigate Baptist Church Reigate Heath Church Reigate Park Church Richmond Team Ministry Riverside Vineyard

Riverway Seventh Day Adventist Church

TRUSTEES' REPORT & ACCOUNTS FOR YEAR ENDED 31 MARCH 2015



Thank You!

Rotary Club of Cheam Rotary Club of Greenwich Rotary Club of Langley Park Rotary Club of Twickenham Sharon's Cards & Crafts Shooters Hill Golf Club Six Tea Trust

Soroptimist International
St Andrew Bromley
St Andrew Earlsfield
St Andrew Gatton
St Andrew Kingswood

St Andrew Orpington
St Anne & St Augustine Bermondsey

St Anne Kew

St Anne Wandsworth

St Augustine Bromley Common St Augustine of Canterbury Whitton

St Barnabas Cray
St Barnabas Lingfield
St Bartholomew Burstow
St Bartholomew Horley
St Christopher Warlingham
St Faith North Dulwich
St Faiths Trust

St Faiths Trust
St Francis Horley
St Francis Petts Wood
St Francis West Wickham
St George Beckenham
St George Bickley

St George Westcombe Park St Giles and St Nicholas Orpington

St Giles Farnborough
St James Arc Group
St James Hampton Hill
St James Riddlesdown
St James Twickenhchiam
St John the Baptist, Eden Park

St John Blindley Heath St John Bromley St John Dormansland St John Felbridge St John Hurst Green St John Outwood St John Penge St John Redhill

St John The Baptist Wimbledon St John The Evangelist Angell Town St John The Evangelist Caterham Valley St John with Holy Trinity Deptford

St John Belmont

St John Belmont
St John Community Hall

St Katherine & The Epiphany Merstham

St Luke & St Peter Reigate

St Luke Battersea St Luke Bromley Common

St Luke Charlton St Luke Whyteleafe St Luke with Holy Trinity St Luke Woodside

St Margaret Chipstead St Margaret's Putney

St Mark Biggin Hill St Mark Bromley St Mark Reigate

St Mark South Norwood St Mark Kennington

St Mark Purley St Martin Chelsfield St Mary Bletchingly St Mary Bromley St Mary Buckland

St Mary Caterham
St Mary Downe
St Mary Hampton
St Mary Hayes
St Mary Horne

St Mary Magdalene Croydon St Mary Magdalene Wandsworth

St Mary Merton Park

St Mary of Nazareth West Wickham

St Mary Oxted St Mary Reigate St Mary Shortlands St Mary Tatsfield

St Mary the Virgin, Welling
St Mary with St Alban Teddington
St Mary with St Paulinus Cray

St Mary Barnes St Mary Plaistow St Mary Sutton St Mary Twickenham

St Mary with All Souls Parish of Green Street Green with Pratts Bottom

St Mary's Jigsaw Group St Mary's Fellowship St Matthew Redhill

St Matthews School Redhill St Matthew's Foodbank St Michael & All Angels Barnes St Michael & All Angels Beddington

St Michael & All Angels Beddington
St Michael & All Angels with St Augustine
Beckenham

St Michael Betchworth
St Michael Lower Sydenham

St Michael with St Augustine Beckenham

St Michael Southfields St Nicholas Charlwood St Nicholas Chislehurst St Nicholas Godstone St Nicholas Kidbrooke St Nicholas Orpington

St Paul & St Agatha Woldingham

St Paul & St Agatha St Paul Beckenham St Paul Beddington St Paul Cray St Paul Crofton

St Paul Wimbledon Park

St Peter & St Paul Bromley St Peter & St Paul Chaldon St Peter & St Paul Lingfield St Peter & St Paul's Nutfield

St Peter & St Paul Bromley

St Peter Croydon
St Peter Newdigate
St Peter's School Oxted
St Peter Tandridge
St Peter Brockley
St Peter Petersham
St Peters Woodmansterne
St Peter Streatham

St Philip the Apostle Sydenham

St Saviour Peckham St Saviour Brockley Rise St Saviour Church St Stephen Godstone

St Stephen's School South Godstone

St Stephen East Twickhenham St Swithuns Purley

St Swithuns Purley
St Thomas More School
St Wilfred Horley
St Mary's Women's Fello

St Mary's Women's Fellowship Stripey Stork Redhill

Surrey Children's Services Surrey County Council Surrey Early Years

Thamesmead Christian Fellowship The Annunciation Church Chislehurst The Ark Playgroup Twickenham The Heath Church Reigate

The Factory Shop
Three Oaks Trust
Timbercroft School
Toby Carvery Redhill
Towers Watson, Reigate
TravelSmart Merstham
TravelSmart Redhill

Trinity United Reformed Church Twickenham upon Thames Rotary Club United Reformed Church Charlton United Reformed Church Oxted United Reformed Church Purley United Reformed Church Wandsworth

Waitrose (Green Street Green)
Waitrose (Caterham)
Wallington Methodist Church
Warlingham Village Primary School
Welling Methodist Church
Wesley Hall Methodist Church
Wisdom of God Kingswood

Woodlea Primary School Woldingham

YMCA Community Sports

Registered Charity Number: 1107859 Company Number: 5275749



Financial Review

Incoming resources for the year of £867k shows a decrease of £223k compared with the previous year's total of £1,090k. The reduction in income was the result of cut backs in local authority funding.

The main sources of income continue to be a mix of contract and grant funding which totalled £651k in the period (2014: £852k). Donations amounting to £98.7k were received from individual supporters and churches (2014: £122.6k) and £17.2k from fundraising events (2014: £16.8k). Investment income amounted to £11.7k (2014: £16.0k) and rental income of £79.0k was derived from properties (2014: £60.8k).

The principal funding sources of the charity are the Royal Borough of Greenwich, the London Borough of Wandsworth and Surrey County Council. The charity receives significant funding from charitable trusts, churches and individuals. The charity receives a grant from the Diocese of Southwark vital to its continuing survival, as this provides unrestricted funding to underpin core costs.

Resources expended in the year were £990k (2014: £1,150k) including £411k of expenditure from restricted funds (2014: £476k).

The reduction in income for the year has resulted in net outgoing resources in the year before investment gains and losses of £123k (2014: deficit £60k).

It is the aim of the Charity to maintain a stable operating surplus over the coming years with the aid of strengthened financial processes, reallocation of resources, service reviews and

new income streams.

Reserves as at 31 March 2015 totalled £1,581k including £393k of restricted reserves.

The Board considers that free reserves (defined as total reserves less tangible fixed assets and investment properties) should be maintained at a minimum amount equivalent to three months of the current year's expenditure and build up to a maximum of six months expenditure. The Board considers that the minimum level is adequate to support current and anticipated levels of activity, to enable it to respond to opportunities and to provide for emergencies. Free reserves as at 31 March 2015 were £227k representing the equivalent of approximately three months expenditure.

As at 31 March 2015 fixed asset investments were valued at £584k including £400k of investment properties. There were unrealised gains of £22.0k in the year compared with a £19.0k gain in 2013-14. During the year a decision was made to let the centre on Twickenham Green for 15 years.

The Board has adopted socially responsible and ethical investment policies. In practice this is achieved by keeping under review the policies of the charity common investment funds, which are understood to be invested in such a way as to satisfy these policies. A subcommittee of the Board keeps investment matters under review.



Governance & Management

Governing Document

Southwark Diocesan Welcare is a charitable company limited by guarantee. It was established under a Memorandum of Association and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

Trustees

The directors of the company are also the charity trustees. One third of the trustees retire by rotation at each Annual General Meeting. Two trustees are nominated by the Bishop of Southwark, one from the Bishop's Council and one from the Diocesan Board of Finance, from whom the charity receives an annual grant. The Board wishes to express its gratitude to Marion Parsons, who served Welcare for many years as Vice Chair and Chair of the Services Committee. The Trustees held a Planning Day in December 2014 to consolidate the aims and objectives of the Board, and a safeguarding training day for Trustees in February 2015.

Relationships

Welcare has previously worked closely with statutory bodies involved in the delivery of services to children. Welcare has reduced its reliance on the delivery of statutory services on behalf of local authorities and is building future services around local needs and local support. Welcare works within the legislative framework of the Children Acts of 1989 and 2004 and the Children and Families Act 2014. Welcare is in regular contact with other charities serving children and families through active membership of Children England.

Risk Management

Welcare has a comprehensive risk register which is considered and reviewed annually by the Board of Trustees. Responsibility for management and mitigation of risks is delegated to operational staff with oversight from the relevant sub-committee of the Board.

Organisational Structure

The Board currently has 9 members who meet at least four times a year and are responsible for the strategic direction and policy of Welcare. The three sub-committees which reported to the Board during 2014/15 were:

- Finance and Properties
- Services
- Fundraising & Marketing

Marion Parsons stood down as a trustee at the AGM in September 2014.

Overall responsibility for the delivery of Welcare's services lies with the CEO. The Director of Services is responsible for the day to day operational management of Welcare's centres, projects and services. The Fundraising and Supporter Relations Manager has developed, and is responsible for, the delivery of a robust fundraising strategy to build relationships with local supporters. Financial services and the provision of professional HR advice are outsourced to external providers.



Statement of Trustees' Responsibilities

The trustees, who are also directors of Southwark Diocesan Welcare for the purposes of company law, are responsible for preparing the Trustees' Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these accounts the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and for taking reasonable steps for the

prevention and detection of fraud and other irregularities.

As far as we are aware, there is no relevant audit information of which the auditor is unaware. We have taken appropriate steps to identify any relevant audit information and to establish that the auditor is aware of that information.

Auditor

haysmacintyre have signified their willingness to continue as our auditor and the Board of Trustees will consider the matter at the forthcoming Annual General Meeting.

On behalf of the Board of Trustees

Daning

David Atterbury Thomas, Chair Signed 9 July 2015

TRUSTEES' REPORT & ACCOUNTS FOR YEAR ENDED 31 MARCH 2015



Independent Auditor's Report to the members and Trustees of Southwark Diocesan Welcare

We have audited the financial statements of Southwark Diocesan Welcare for the year ended 31 March 2015 which comprise the Statement of Financial Activities, the Balance Sheet, Cash Flow statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and the Financial Reporting Standard for Smaller Entities (effective April 2008) (United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities).

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of Trustees and auditor

As explained more fully in the Trustees' Responsibilities Statement set out in the Trustees' Report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

We have been appointed auditor under the Companies Act 2006. Our responsibility is to

statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's website at www.frc.org.uk/auditscopeukprivate.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2015 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act



Independent Auditor's Report

2006 requires us to report to you if, in our opinion:

- the charitable company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Report incorporating the Strategic Report.

In our opinion the accounts give a true and fair view of the state of the charitable company's affairs as at 31 March 2015

Adam Halsey (Senior Statutory Auditor) for and on behalf of haysmacintyre, Statutory Auditor

26 Red Lion Square London, WC1R 4AG

Signed 9 July 2015

haysmacintyre is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006.

TRUSTEES' REPORT & ACCOUNTS FOR YEAR ENDED 31 MARCH 2015



Statement of Financial Activities (SOFA) for the year ended 31 March 2015

INCOME AND EXPENDITURE	Note	Unrestricted funds (£)	Restricted funds (£)	Total 2015 (£)	Total 2014 (£)
INCOMING RESOURCES					
Donations, legacies and similar incoming resources					
Donations and gifts		54,516	44,202	98,718	122,624
Fundraising					
Proceeds from fundraising events		14,043	3,178	17,221	16,758
Incoming resources from charitable activities					
Grants	2	159,735	357,379	517,114	588,991
Contracts	2	134,251	-	134,251	262,718
Fees and other income		-	-	-	7,849
Investment income					
Investment income	7	11,611	100	11,711	16,034
Rents received		78,984	-	78,984	60,798
Other incoming resources					
Other income		6,597	1,980	8,577	14,703
Total incoming resources		459,737	406,839	866,576	1,090,475
RESOURCES EXPENDED					
Cost of generating funds					
Fundraising, publicity, communication & events		42,754	2,236	44,990	39,840
Charitable activities					
Strengthening families through support to parents & children		509,892	408,447	918,339	1,080,811
Governance		26,322	-	26,322	29,549
Total resources expended	3	578,968	410,683	989,651	1,150,200
Net outgoing resources for the year	4	(119,231)	(3,844)	(123,075)	(59,725)
Other recognised gains		, ,	, , ,	, , ,	,
Net gains on investments					
Realised		1,853	-	1,853	1,578
Unrealised	7	22,127	-	22,127	19,029
Net movement in funds		(95,251)	(3,844)	(99,095)	(39,118)
Brought forward at 1 April 2014		1,283,580	396,652	1,680,232	1,719,350
Fund balances at 31 March 2015		1,188,329	392,808	1,581,137	1,680,232

There were no recognised gains or losses other than those shown in the Statement of Financial Activities. All incoming resources and resources expended derive from continuing activities. The accompanying notes form part of those financial statements.



Balance Sheet as at 31 March 2015

	Notes	2015 (£)	2014 (£)
OPERATIONAL FIXED ASSETS	6	945,122	961,562
FIXED ASSET INVESTMENTS	7	583,989	746,987
		000,000	140,001
CURRENT ASSETS			
Debtors & prepayments	8	91,412	88,652
Short term deposits		86,977	26,342
Bank and cash in hand		46,753	655
Current assets		225,142	115,649
OPERITORS are a series falling a data with in a reason	9	1	
CREDITORS: amounts falling due within one year	9	(173,116)	(143,966)
NET CURRENT ASSETS/(LIABILITIES)		52,026	(28,317)
, , ,		32,020	(20,011)
NET ASSETS		1,581,137	1,680,232
FUNDS			
Restricted	10	392,808	396,652
Unrestricted		1,188,329	1,283,580
		1,581,137	1,680,232

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008). The financial statements were approved by the board and authorised for issue on 9th July 2015 and signed on its behalf by:

Julie Mayhew, Treasurer

David Atterbury Thomas, Chair

Daning

The accompanying notes form part of those financial statements.



	Note	2015 (£)	2014 (£)
Net cash outflow from operating activities	14	(170,940)	(178,721)
Returns on investments and servicing of finance			
Rental and investment income		90,695	76,832
Capital expenditure and financial investment			
Proceeds from disposal of investments		100,001	50,000
Increase/(Decrease) in cash	14	19,756	(51,889)



Note to the Accounts

1. ACCOUNTING POLICIES

(a) Basis of accounting

- (i) The financial statements are prepared under the historical cost convention (as modified by the revaluation of investments) and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008), the Statement of Recommended Practice 'Accounting and Reporting by Charities' issued in March 2005 (SORP 2005) and the Companies Act 2006.
- (ii) The financial statements have been prepared on the basis of a going concern.
- (iii) Assets and liabilities taken over from predecessor charities were included at their estimated current use or market values on the dates they were acquired by the charity.

(b) Operational fixed assets

Depreciation has been provided at the following annual rates in order to write off each asset over its estimated useful life:

Freehold buildings
- 2% of cost p.a. straight line
Office furniture and equipment
- 20% of cost p.a. straight line
Computer equipment
- 33 ½ % of cost p.a. straight line

Tangible fixed assets are capitalised if their initial costs are in excess of £1,000.

(c) Investments

Investment properties are included at Directors' valuation.

Other investments are included at market value.

Realised gains and losses are accounted for by reference to the sale proceeds and either the last balance sheet valuation, or the cost of purchase, if later. Unrealised gains and losses are calculated by comparing the previous balance sheet valuation, or cost of purchase, if later, to the year end valuation. All gains and losses are dealt with as part of the funds to which they relate.

(d) Gifts in kind

Gifts in kind are included at the value to the charity where this can be quantified and a third party is bearing the cost. The charity has a policy of accounting for gifts in kind if the value can be quantified as being over £10,000. No amounts are included in the financial statements for services of volunteers.

(e) General funds - unrestricted

These comprise the funds which are available to be used for the general purposes of the charity.

(f) Designated funds – unrestricted

Designated funds are those earmarked by the trustees for specific purposes or projects as noted in the financial statements.



1. Accounting Policies (continued)

(g) Restricted funds

These funds are held subject to specific trusts declared by the donor or through legal processes as explained in the financial statements.

(h) Income

All income including donations, any associated income tax recoveries from donations received under Gift Aid, and legacies are credited to the Statement of Financial Activities in the year in which they arise.

Incoming resources are recognised when the charity is considered to be entitled to apply the resource, the amount may be estimated with reasonable accuracy and the likelihood of receipt established with reasonable certainty.

Unless the provisions of a given grant or contract specify otherwise, grants are accounted for as restricted incoming resources and contracts as unrestricted.

(i) Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

(j) Charitable activities

Charitable activities are expenditure incurred in delivering the charity's activities and services to its beneficiaries.

(k) Fundraising, publicity, communication and events expenditure

Fundraising, publicity, communication and events expenditure consists of expenditure incurred in raising funds together with the cost of communication and of holding events.

(I) Support costs

Support costs include the central office functions such as general management, payroll administration, budgeting and accounting, information technology, human resources and financing, and are allocated across the categories of charitable expenditure, governance costs and the costs of generating funds.

(m) Governance

Governance costs are the costs associated with the governance arrangements of the charity which relate to the general running of the charity, as defined by SORP 2005, as opposed to those costs associated with fundraising or charitable activity. Included within this category are costs related to external audit together with an apportionment of overhead and support costs.

(n) Pension costs

Southwark Diocesan Welcare participates in the defined contribution scheme offered by The Pensions Trust. The Pensions Trust is an occupational pension scheme provider for organisations involved in social, educational, charitable, voluntary or similar work. The financial position and the income and expenditure of The Pensions Trust are disclosed in its annual financial statements. Pension costs



1. Accounting Policies (continued)

under the defined contribution scheme are charged to the statement of financial activities in the period in which they fall due.

Southwark Diocesan Welcare participates in the Church Workers Pension Fund, which is a defined benefit pension scheme administered by the Church of England Pension Board. The assets of the scheme are held separately from those of the Board. Pension costs in relation to the scheme are likewise charged to the financial statements in the period in which they fall due.

Southwark Diocesan Welcare participates in the Church of England Funded Pension Scheme, which is a defined benefit pension scheme administered by the Church of England Pension Board. The assets of the scheme are held separately from those of the Board. Pension costs in relation to the scheme are likewise charged to the financial statements in the period in which they fall due.

(o) Leases

Assets held under finance leases and hire purchase contracts are capitalised in accordance with the above fixed asset policy and depreciated over their useful lives as appropriate. The interest element of the rental obligations is charged to the income and expenditure account over the period of the lease and represents a constant proportion of the balance of capital repayments outstanding.



	General Funds (£)	Restricted Funds (£)	Total 2015 (£)	Total 2014 (£)
Grants				
Southwark Diocesan Board of Finance	159,735	-	159,735	160,492
Surrey County Council	-	307,833	307,833	327,583
City Bridge Trust	-	-	-	33,250
Netherby Trust	-	35,944	35,944	35,944
CAFCASS	-	-	-	930
Total grants of £25,000 or more	159,735	343,777	503,512	558,199
Other grants with a value of less than £25,000	-	13,602	13,602	30,792
Total grants	159,735	357,379	517,114	588,991

	General Funds (£)	Restricted Funds (£)	Total 2015 (£)	Total 2014 (£)
Contracts				
Wandsworth Borough Council 5-13 years	49,251	-	49,251	78,947
London Borough of Bromley	-	-	-	74,048
London Borough of Greenwich	85,000	-	85,000	82,000
London Borough of Southwark (FGC)	-	-	-	24,700
Total contracts of £25,000 or more	134,251	-	134,251	259,695
Other contracts with a value of less than £25,000	-	-	-	3,023
Total Contracts	134,251	-	134,251	262,718



3. Analysis of Total Resources Expended

	Direct costs (£)	Support costs (£)	Total 2015 (£)	Total 2014 (£)
Costs of generating funds				
Fundraising, publicity, communication & events	3,644	41,346	44,990	39,840
Charitable activities				
Strengthening families through support to parents & children	644,146	274,193	918,339	1,080,811
Governance	-	26,322	26,322	29,549
Total resources expended	647,790	341,861	989,651	1,150,200

Support Costs Support costs can be analysed as follows:

	Staff costs	Other (£)	Total 2015 (£)	Total 2014 (£)
Costs of generating funds				
Fundraising, publicity, communication & events	30,622	10,724	41,346	36,423
Charitable Activities				
Strengthening families through support to parents & children	133,143	141,050	274,193	250,221
Governance	20,040	6,282	26,322	29,549
Total support costs	183,805	158,056	341,861	316,193



4. Net Outgoing Resources

	2015 (£)	2014 (£)
Auditor's remuneration including VAT	6,000	8,280
Depreciation	16,440	20,895

5. Staff Costs

	2015 (£)	2014 (£)
Wages and salaries	564,166	606,218
Social Security costs	48,034	53,657
Pension costs - The Pensions Trust	46,169	34,418
Pension costs – Church Workers' Pension Fund	-	10,509
Pension costs – The Church of England Pensions Board	-	655
Total staff costs	658,369	705,457

No employee earned £60,000 or more per annum (2014: nil).

The average number of full time equivalent employees, analysed by function, was:

	2015	2014
Fundraising and publicity	0.8	0.75
Charitable activities	17.2	19.40
Governance	0.8	0.75
Total	18.8	20.9

The total number of staff employed at year end was 23 (2014: 27).

No member of the Board of Trustees received remuneration for their services during the year (2014: £nil).

Expenses reimbursed for out of pocket expenses totalled £nil (2014: £nil).



6. Operational Fixed Assets

	Operational freehold land & buildings in use (£)	Office furniture & equipment (£)	Computer Equipment (£)	Total 2015 (£)
COST OR VALUATION				
Balance at 1 April 2014 and at 31 March 2015	1,090,974	5,504	59,446	1,155,924
ACCUMULATED DEPRECIATION				
Balance at 1 April 2014	132,151	4,256	57,955	194,362
Charge for year	14,747	549	1,144	16,440
Balance at 31 March 2015	146,898	4,805	59,099	210,802
NET BOOK VALUE				
At 31 March 2015	944,076	699	347	945,122
At 31 March 2014	958,823	1,248	1,491	961,562

All assets are used in the charitable activities of the charity.



Fixed Asset Investments

	Property (£)	Other investments (£)	Total 2015 (£)	Total 2014 (£)
Balance at 1 April 2014	400,000	346,987	746,987	776,380
Transfers to cash	-	(86,977)	(86,977)	-
Disposals	-	(98,148)	(98,148)	(48,422)
Revaluation Net Book Value	-	22,127	22,127	19,029
at 31 March 2015	400,000	183,989	583,989	746,987

Individual holdings greater than or equal to 5% or more of the market value of other investments are:

	2015 (£)	2014 (£)
M & G Charifund	50,044	146,168
CBF Unit Trusts	133,945	121,756
CBF Deposit	_	79,062
Investment income		£
Bank deposit income	71	87
Dividend income	11,640	15,947
Total investment income	11,711	16,034



8. Debtors

	2015 (£)	2014 (£)
Prepayments	1,098	1,012
Accrued income	90,314	87,640
Total Debtors	91,412	88,652

9. Creditors

	2015 (£)	2014 (£)
Amounts falling due within one year:		
Trade creditors	13,205	31,241
Accruals and Deferred income	147,616	99,185
Other taxes and social security	12,295	13,540
Total Creditors	173,116	143,966



10. Restricted Funds

Restricted for spending in the following geographical areas or programmes of work:	Balance at 1 April 2014 (£)	Incoming resources (£)	Outgoing resources (£)	Balance at 31 March 2015 (£)
East Surrey	6,573	357,137	(357,820)	5,890
Greenwich	-	1,605	(1,605)	-
Richmond	384,180	1,622	(1,385)	384,417
Bromley	4,648	43,975	(47,223)	1,400
Central	1,251	2,500	(2,650)	1,101
Total restricted funds	396,652	406,839	(410,683)	392,808

Funds were given to Welcare in Richmond in 1997. The terms of the original bequest were to acquire a property in Richmond for use by Welcare.

East Surrey currently receive grants from Surrey County Council to provide family support and a children's centre.

The Bromley restricted income consists of donations all of which were spent in Bromley, and grants for mentoring and MySpace.



11. Analysis of Net Assets Between Funds

	Operational fixed assets (£)	Investments (£)	Bank and Cash (£)	Other Net Assets/ (Liabilities) (£)	Total 2015 (£)
Restricted Funds	384,180	-	8,628	-	392,808
Unrestricted Funds	560,942	583,989	38,125	5,273	1,188,329
Total	945,122	583,989	46,753	5,273	1,581,137

12. Related Parties

During the year Southwark Diocesan Welcare received a grant of £159,735 (2014: £160,492) from Southwark Diocesan Board of Finance. Under the Articles of Association of the charity, the Anglican Bishop of Southwark has the right to nominate up to two Trustees and to approve the appointment of the Chair from among the elected Trustees. During the year the Bishop nominated two Trustees, one nominated from the Bishop's Council and the second from the Southwark Diocesan Board of Finance.

13. Pension Arrangements

(a) Pensions Trust Growth Plan

Welcare participates in The Pensions Trust's Growth Plan (the Plan). The Plan is funded and is not contracted-out of the State scheme. The Plan is a multi-employer pension plan.

Prior to 1 April 2014, members of staff who had opted to join the Plan and Welcare both paid contributions at 6%.

As at the balance sheet date there were 6 active members of the Plan paying contributions at 6%. Since 1 April 2014 a further 13 members of staff have been enrolled in the Plan under autoenrolment arrangements. Both Welcare and the employee pay the minimum level of contribution currently set at 1%.

It is not possible in the normal course of events to identify on a reasonable and consistent basis the share of underlying assets and liabilities belonging to individual participating employers. The Plan is a multi-employer scheme, where the assets are co-mingled for investment purposes, and benefits are paid out of the Plan's total assets. Accordingly, due to the nature of the Plan, the accounting



13. Pension Arrangements (continued)

charge for the period under FRS17 represents the employer contribution payable.

Welcare has been notified by The Pensions Trust of the estimated employer debt on withdrawal from the Plan based on the financial position of the Plan as at 30 September 2014. As of this date the estimated employer debt for Welcare was £540,736. No provision has been included in the accounts for this amount as the charity currently has no intention to withdraw from the Scheme.

(b) Church Workers' Pension Fund

Southwark Diocesan Welcare participated in the Church Workers' Pension Fund which is a Defined Benefit Scheme (DBS) administered by the Church of England Pension Board. Southwark Diocesan Welcare is unable to identify its share of the underlying assets and liabilities as each employer is exposed to actuarial risks associated with the current and former employees of other entities participating in the DBS and accordingly the pension cost for the year is accounted for on the basis of a Defined Contribution Scheme as per note 5. There were no outstanding contributions as at 31 March 2015. Southwark Diocesan Welcare has no active members in the Fund.

A valuation of the fund was carried out as at December 2010, and Southwark Diocesan Board of Finance's contribution was revised to 36.5% from 1 April 2012 from 30.2%.

(c) Church of England Funded Pensions Scheme

The Church of England Funded Pensions Scheme is a Defined Benefit Scheme but Southwark Diocesan Welcare is unable to identify its share of the underlying assets and liabilities – each employer in that scheme pays a common contribution rate. Accordingly, the pension cost for the year is accounted for on the basis of a Defined Contribution scheme and the cost for the year is shown in note 5. There were no outstanding contributions as at 31 March 2015.

For schemes such as the Church of England Funded Pensions Scheme, paragraph 9(b) of FRS 17 requires the Board to account for pension costs on the basis of contributions actually payable to the Scheme in the year.

From 1 April 2008, contribution rates were 39.7%. Following the results of the 2009 valuation, changes were made to benefits being built up in the Scheme from 1 January 2011 and Southwark Diocesan Welcare's contribution rate was set at 38.2% of pensionable stipends. Southwark Diocesan Welcare has no active members in the Fund.

The triennial valuation was expected to be completed at 31 August 2014. At the time of signing this report the scheme is yet to release this valuation statement. Welcare has not yet been informed of any section 75 liability following the withdrawal of the last remaining active member on 31 December 2013.

TRUSTEES' REPORT & ACCOUNTS FOR YEAR ENDED 31 MARCH 2015



14. Cash Flow

Reconciliation of net deficit to net cash flow from operating activities	Total 2015 (£)	Total 2014 (£)
Net deficit	(123,075)	(59,725)
Rental and investment income	(90,695)	(76,832)
Depreciation	16,440	20,895
Loss on disposal of fixed assets	-	2,246
Increase in debtors	(2,760)	(31,244)
Increase/(Decrease) in creditors	29,150	(34,061)
Net cash outflow from operating activities	(170,940)	(178,721)

Analysis of cash in hand and at bank	Total 2015 (£)	Total 2014 (£)
Movement in cash during the year	19,756	(51,889)
Cash in hand and at bank at 1 April 2014	26,997	78,886
Cash in hand and at bank at 31 March 2015	46,753	26,997

15. Capital Commitments

There were no capital commitments at year end (2014: £nil).

welcare

strengthening families since 1894



Thank you as always to our wonderful staff for all you do to make a real difference in the lives of our service users

If you would like to help us continue our services for children and families in South London, East Surrey and Bromley, please consider making a regular or single donation, or volunteering at one of our centres. Please visit our website for further details.

For an electronic PDF version of this publication please visit our website at www.welcare.org or for a hardcopy please contact us on 020 7820 7910

T: 020 7820 7910 E: info@welcare.org www.welcare.org

Southwark Diocesan Welcare 19 Frederick Crescent London SW9 6XN

Southwark Diocesan Welcare is a registered charity (1107859) and a company limited by guarantee (5275749)

